

January 13, 2025

Brad Schlossberger
Mayor, Town of Claresholm
111 - 55 Avenue West
PO Box 1000
Claresholm, AB T0L 0T0

Notice: BMO Bank of Montreal – our Claresholm Branch

Dear Brad Schlossberger.

We wish to inform you that, on Friday, July 25th, 2025, our Claresholm Branch located at 4901 1st Street, Claresholm, AB, T0L 0T0 will be consolidating with our West Lethbridge Highlands Branch located at 378 University Drive, Lethbridge, AB, T1J 5C9.

We have sent all our customers a letter advising them of the consolidation and will also be holding a Informal Session in our branch on February 13th, 2025 to meet with customers and discuss how we can assist them with their future banking needs.

Key facts....

- The Claresholm Branch will be closing its doors on Friday, July 25th, 2025, beginning at 5:00 p.m and our West Lethbridge Highlands Branch is ready to serve our Branch customers.
- Our receiving branch is named West Lethbridge Highlands Branch and will be ready to welcome you and our customers on Monday, July 28, 2025, at 9:30 a.m.
- We will automatically transfer all customer bank accounts, loans and investments to the West Lethbridge Highlands Branch as of Monday, July 28, 2025. This transfer includes lines of credit, mortgages, guaranteed investment certificates and registered plans.
- Customer account numbers and cheques **remain unchanged**.
- Any direct deposits or pre-authorized payments will continue without interruption.

We're proud to be part of the community. We look forward to seeing you at our new branch. Please feel free to contact me if I can be of further assistance.

Sincerely,

Sasha Smode
Regional Vice President
403-560-9621

You may contact the Commissioner of the Financial Consumer Agency of Canada (FCAC) about this branch relocation. Please note that the Commissioner of the FCAC may require BMO Bank of Montreal representatives to hold and attend a meeting with FCAC representatives and interested parties, in order to exchange views about the proposed closure of a branch, IF:

- 1) Bank of Montreal has not adequately consulted the affected community to ascertain its views about the branch closure; and
- 2) An individual from the community affected by the branch closure submits a written request to the Commissioner for the meeting; and
- 3) The request is not frivolous or vexatious.

The FCAC can be reached at:
Financial Consumer Agency of Canada
427 Laurier Ave. West, 6th Floor
Ottawa, ON K1R 1B9
Call: 1-866-461-FCAC (3222) (English) or 1-866-461-ACFC (2232) (French)
fcac-acfc.gc.ca