



DELEGATION FOLLOW-UP

Meeting: September 22, 2025

WI-FIBRE INC. DELEGATION

BACKGROUND:

Wi-fibre, a small internet service provider based in Champion and providing services in villages and rural areas throughout Vulcan County, is looking to expand business to Claresholm. They offer wireless internet service, which could be beneficial to our commercial and industrial users who are looking for improved internet connectivity and either don't access (service doesn't yet exist to their place of business) or lack reliable access. This is an alternative to a hard wire connection. Wi-fibre has also indicated that they could pursue residential plans as well. At this point, they are requesting access to the tower so they can begin research on the feasibility of offering a wireless internet service in Town.

Town staff completed broadband business surveys in 2023, and findings indicated that our commercial and industrial properties suffered from low internet reliability and access. Staff have been meeting with large ISPs to advocate for upgrades to technology in Claresholm, but have not had a lot of success. Wi-fibre in the community could bring improved internet access and service to our residents and business community and we therefore recommend that Council approve Wi-fibre's request to access the Town's water tower to begin investigating a service in Claresholm.

The Town's IT (MD staff) have reviewed the tower access agreement provided by Wi-fibre and have advised that the agreement is fair. The MD owns several towers and staff manage tower access agreements for their towers.

PROPOSED MOTION:

Moved by Councillor _____ to approve the Tower access agreement with Wi-fibre Inc.

ATTACHMENTS: WiFibre Presentation

PREPARED BY: _Abe Tinney, CAO

DATE: September 19, 2025
