

October 29, 2025

Town of Claresholm
111-55 Avenue W
Claresholm, AB
TOL 0T0

Jerry Ohlsson
PO Box 376
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Attention: Mayor Brad Schlossberger

Re Internet

I have recently been told by several vendors that the town will not allow Telus to bring in the Fibre Optics. One reason is there was a survey that was conducted, which I have inquired about to several residents who never heard that there was a recent survey.

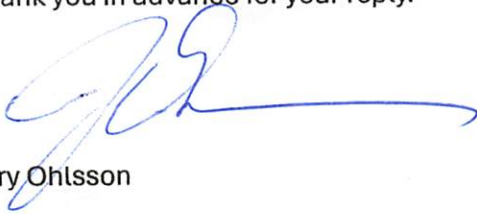
The only options we have now is Rogers which has over sold their capacity, and is still selling packages, which causes the loss on internet during peak hours. Thus, we must call in every day to get a credit on our bill for a service they have guaranteed, and we are not receiving.

The others would be Xplore which is not great, Starlink which is a US product and very expensive, Mascon which is supported by Telus so therefore not viable.

I have read your Vision, the Core Values and the 20 years in the future. In my opinion, allowing for all types of internet and all providers be allowed to provide their products in Claresholm, and have your citizens and Companies within Claresholm choose which provider they would like to utilize and best fit their needs, would be a great benefit to your economic and community development.

I would appreciate a written response as to why the Town is stopping Telus from bringing in the lines. Why are we not able to make our own decision as to who our provider will be.

I thank you in advance for your reply.



Jerry Ohlsson